

Visit <https://www.jbhifi.com.au/competitions/> for full terms and to enter. Open to residents of Australia only. One entry permitted per Eligible Purchase. Purchase any ABC or BBC branded title (Eligible Purchase) at JB Hi-Fi for a chance to Win a Trip to London. Competition opens 9:00am (AEST) on 15/04/2019 and closes at 11.59pm (AEST) on 16/06/2019. Total prize pool is a maximum value of \$10,296. Winner drawn at Permutz Group Pty Ltd at 4 Ilya Ave, Erina NSW 2250 on 18/06/2019 at 9:30am AEST. Winner will be contacted by email and published at <https://www.jbhifi.com.au/competitions/> on 20/06/2019 for 28 days. The Promoter is JB Hi-Fi Group Pty Ltd (ABN 37 093 114 286) of Level 4, Office Tower 2, Chadstone Place, Chadstone Shopping Centre, Chadstone VIC 3148. Authorised under: NSW Permit No. LTPS/19/33389. ACT Permit No. TP 19/03045. SA Licence No. T19/485.

ABC/BBC ROYAL TREATMENT COMPETITION – WIN A TRIP TO LONDON!

Explore three of London's iconic **ROYAL PALACES**, the mystery-laden Tower of London, Hampton Court and Kensington Palace. Discover their halls, chambers and other attractions.

Bypass the long queue and enjoy priority access and boarding of the world famous **LONDON EYE**. Admire panoramic views over the Thames River, Big Ben and other landmarks. Your ticket includes interactive Samsung Galaxy tab-powered guides and admission to the London Eye 4D Experience, an immersive journey that brings London alive through 3D film and multi-sensory effects.

Discover the royal history behind many of London's sights on this **PRIVATE WALKING TOUR**. With a personal guide, visit Trafalgar Square and Charing Cross, learning how different monarchs made their mark on them. Plus, see famous landmarks including Buckingham Palace, St. James's Park, and St. James' Palace as you learn about the monarchs who used them and hear tales of regicide and royal scandals through the ages.

Terms and Conditions

1. The Promotion is a game of chance and skill plays no part in determining the winner. The Promoter is JB Hi-Fi Group Pty Ltd (ACN 093 114 286) of Level 4, Office Tower 2, Chadstone Place, Chadstone Shopping Centre, Chadstone VIC 3148.
2. Promotion commences on 15 April 2019 at 09:30am AEST and ends 16 June 2019 at 11:59pm AEST (**Promotional Period**). One (1) prize winner (The **Winner**) will receive their choice of the following:
 - i) The 'Royal Treatment' Trip To London Includes:
 - (1) Return economy airfares for two (2) people (the Winner and one guest) from nearest capital city to London – Maximum value of \$5,720 ex GST.
 - (2) Return Airport/Hotel Transfers - Maximum value of \$308 ex GST.
 - (3) Five (5) nights' Twin-Share Accommodation at a minimum of Four (4) star hotel – Maximum value of \$2,420 ex GST.
 - (4) Travel Insurance – Maximum value of \$440 ex GST.
 - (5) Palace Tours (Tower of London, Hampton Court & Kensington Palace) – Maximum value of \$396 ex GST.
 - (6) Private Royal Walking Tour – Maximum value of \$858 ex GST.
 - (7) London Eye Experience – Maximum value of \$154 ex GST.
3. Travel dates must be confirmed within 45 days from the time the winner is notified of the win & prize taken within twelve (12) months of prize draw. Not to be taken over Australian or UK Public or National holiday periods. The Winner will not be able to change the Prize's date or location. Travel unavailable between 14 December 2019 & 14 January 2020. Package is based on 2 people sharing a room (Twin-Share).
4. To be eligible to enter the Promotion, entrants must be Australian residents and, during the Promotional Period:
 - a. Purchase any ABC or BBC branded title from any participating JB Hi-Fi store (**Qualifying Purchase**); and
 - b. visit www.jbhifi.com.au/royaltreatment and:

- i.* fill out the entry form, providing their first name, surname, email address, phone number;
 - ii.* input the receipt number or online order number; and
 - iii.* agree to the competition's terms and conditions.
5. Entrants must retain their original purchase receipt and product barcode as proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in invalidation of an entrant's entry and forfeiture of any right to the Prize. The purchase receipt must clearly specify the store of purchase and that the purchase was made during the Promotional Period but prior to entry.
6. At least one person (winner) travelling must be 18 years or over. If the winner is under 18 then his/her guest must be his/her parent or guardian. The Winner's guest must be 18 years or over unless the Winner is the guest's parent or legal guardian.
7. Unless otherwise stated, the winner and guest are to make their own way to and from all prize inclusions.
8. This promotion is a game of chance and winners will be drawn at random, in accordance with clauses 9 and clause 24 (if applicable).
9. A draw will be conducted by Permitz Group Pty Ltd at 4 Ilya Ave, Erina NSW 2250 on 18/06/2019 at 9:30am AEST. All valid entries received by the Promoter during the Promotion Period will be included in the draw.
10. The draw and the announcement of the prize winners will be scrutinised by an independent person.
11. There will be a total of one (1) winner.
12. The result of the draw is final and no correspondence will be entered into.
13. The winner will be contacted by email within 2 business days of the draw. The name of the winner will be published at <https://www.jbhifi.com.au/competitions/> from 20 June 2019 for 28 days.
14. If, for some reason, a winner is not available to redeem the Prize on the selected dates, the Promoter reserves the right to consider this forfeiture of the Prize and select another winner.
15. If a winner is not available to travel on the selected dates, they must notify the Promoter within one (1) month of the Promoter notifying them of the selected dates.
16. If any part of this event is abandoned, varied or postponed for any reason, then at the Promoter's discretion, the Winner and their guest forfeits all rights to attend the relevant event and no cash or alternative tickets will be substituted for that element of the Prize.
17. Participation in the Promotion is deemed acceptance of these Terms and Conditions. These Terms and Conditions must be read together with the terms provided on the Promotion entry page. In the event of any conflict, the terms on the entry page supersede any conflicting terms in these Terms and Conditions.
18. The time of entry will in each case be the time the online entry is received by the Promoter's database. The Promoter accepts no responsibility for any late, lost or misdirected entries due to technical disruptions or for any other reason.
19. Entry is limited to one per purchase of any ABC or BBC branded title from a participating JB Hi-Fi retailer nationally. Any additional entries citing the same receipt number and barcode will be disqualified. Employees of the Promoter, their partners, agents and suppliers associated with the Promotion and their immediate families are not eligible to enter. Incomplete, indecipherable or illegible entries will be deemed invalid.
20. Any entrant under the age of 18 must obtain permission from their parent or legal guardian before entering the Promotion.
21. Entry into the Promotion is free. Any costs associated with accessing the entry page are the responsibility of the person seeking access and are dependent on the internet service provider used.
22. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that

is not in accordance with these Terms and Conditions or with the terms on the entry page or who tampers with the entry process.

23. The Promoter will attempt to notify the winner after each draw referred to in clause 9 within two business days of the draw. Contact will be made via personal email.
24. If the Promoter is unable to contact a winner after having made reasonable efforts to do so using the information provided on the winner's online entry form, the Promoter reserves the right to disqualify the entry, in which case clause 24 will apply.
25. The Promoter reserves the right to redraw in the event of a winner not being an Eligible Entrant, not having complied with these Terms and Conditions or not being able to be contacted by the Promoter after the Promoter having made reasonable efforts to do so. If a redraw is necessary, it will be conducted by Permitz Group Pty Ltd at 4 Ilya Ave, Erina NSW 2250 on 17 September 2019 at 11:00am AEST, subject to any written direction given under applicable law. Any winner determined in accordance with this clause 24 will be notified by email within two business days of the draw and their names will be published online at www.jbhifi.com.au/term-conditions from 19 September 2019 for 28 days.
26. All entries become the property of the Promoter. Entrants consent to the Promoter and Prize suppliers using the entrant's name, likeness, image and/or voice in the event they are the winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting the Promotion (including any outcome), and promoting any products or services manufactured, distributed and/or supplied by the Promoter or Prize suppliers associated with the Promotion.
27. If the Promotion is interfered with in any way or is not capable of being conducted as anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, subject to State and Territory legislation and to the fullest extent permitted by law (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the Promotion. The Promoter reserves the right to substitute the Prize with a prize of equal or greater value if the Prize is for some reason unavailable.
28. The details contained in your entry are protected by security safeguards as detailed in the Promoter's [Privacy Policy](#). Entrants' personal information is collected to enable identification of the winners. Your personal information will only be disclosed to the Promoter and its related bodies corporate for these purposes. Your personal information will only be disclosed to any third party to the extent necessary to fulfil the Prize and for no other reason without your consent.
29. Should an entrant's contact details change during the Promotional Period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any personal information should be directed to the Promoter.
30. The Prize is valued at up to \$10,296. Prize value is based upon the recommended retail prices at the opening date of the Promotion (inclusive of GST). The Promoter accepts no responsibility for changes in Prize value between then and the Prize redemption date.
31. The Winner should seek independent financial advice as tax implications may arise from accepting the Prize.
32. The Prize is not transferable, exchangeable or redeemable for cash. If for any reason the Winner does not take the Prize or an element of the Prize by the time stipulated by the Promoter, then the Prize or that element of the Prize will be forfeited. Without limiting the foregoing, the Promoter may, at its absolute discretion, substitute cash for the Prize or any part of the Prize (the amount of cash being equal to the Prize value).
33. In order to participate in the Promotion and/or the activities which may be awarded as part of the Prize, the Winner (and their companion/s, as applicable) must comply with any applicable height, weight, health, fitness, skill, and any other requirements normally associated with the particular activity. It is the entrant's responsibility to ensure that they (and their companion/s, as applicable) are sufficiently healthy and fit so as to safely participate in the Promotion and/or undertake the activities awarded as

part of the Prize. It is the entrants' responsibility to seek the advice of a medical professional to confirm their capacity to participate.

34. If the Promotion is communicated about or administered on Facebook it is in no way sponsored, endorsed or administered by, or associated with, Facebook. Entrant information is provided to the Promoter and not to Facebook. Each entrant completely releases Facebook from any liability in connection with this Promotion.
35. Entrants acknowledge that the Prize may be subject to additional terms and conditions imposed by third parties. The Winner must become acquainted with any such additional terms and conditions prior to taking the Prize.
36. The Promoter, its partners, agents and suppliers make no representations or warranties as to the quality, suitability or merchantability of any goods or services offered as part of the Prizes. To the extent permitted by law, the Promoter, its partners, agents and suppliers are not liable for any loss or damage suffered to person or property by reason of any act or omission, deliberate or negligent, by the Promoter or its partners, agents or suppliers or its or their employees, in connection with the supply of goods and services to the Winner and their guest. This clause does not affect any rights a consumer may have which are unable to be excluded under Australian law. To the fullest extent permitted by law, any liability of the Promoter, its partners, agents and suppliers for breach of any such rights is limited to the payment of the costs of having the Prize supplied again.
37. All elements of the Prize are subject to availability at the time of booking. If a particular element is unavailable during the winners choice of travel dates then a replacement to the same value may be provided. Applicable hotel and airline standard terms and conditions.
38. All aspects of the Prize must be taken together as a package. All travel arrangements are subject to availability. Travel, accommodation and associated activities cannot be changed or cancelled once any bookings have been made. Any changes by the winner made to the specified prize package (including travel extensions, additional guests, etc) will be subject to an administration fee of \$250 excluding GST, which must be settled in full prior to booking confirmation, this excludes any changes to Airline Tickets. Airline Tickets are non-transferable (i.e. no name changes allowed). Once tickets are issued, they are non-transferable. Any alterations to confirmed flights and/or accommodation and/or scheduling arrangements will be at the expense of the winner and their travelling companions and cannot be split across different time periods.
39. Unless specified, the Winner and their guest are responsible for all other expenses including food and beverages, spending money, meals, drinks, transfers, activities, gratuities, service charges and all other costs.
40. Travel Insurance to the value of \$200 per person will be provided as part of the prize package.
Travel insurance is valid for passengers under 85 years of age and without pre-existing conditions: PRE-EXISTING CONDITION means: in respect of Injury: a condition with which the Insured Person was aware of (whether diagnosed or not) or has sought treatment prior to the Insured Travel covered under this Policy. 2. in respect of Sickness: i. a condition or side effect with which the Insured Person was aware of (whether diagnosed or not) or has sought treatment prior to the Insured Travel covered under this Policy. If any form of cancer is a Pre-Existing Condition, then there is no cover for cancer or cancer-related conditions. ii. a condition caused by a Pre-Existing Condition, that is, any medical condition that You have suffered from or been treated for, irrespective of whether a complete recovery has occurred. In the event of not qualifying for the included travel insurance, the winner will be required to obtain their own travel insurance policy.
41. The Winner and their travelling companions must travel at the same time, depart from the same capital city and are responsible for transport between their place/s of residence and the departure/arrival airport in both directions.
42. It is the Winner's and their guest's personal responsibility to ensure that they have valid documentation, including but not limited to valid driver's licence, which meet the requirements of

government authorities at every destination. Any fines or penalties incurred as a result of such documents not meeting the requirements of those authorities will be the sole responsibility of the travellers.

43. Winner and his/her guest must have valid passports. Passports must have 6 months' validity from the return date of entry back into Australia.
44. Winner will be required to produce credit card upon hotel check-in for incidentals. This is mandatory.
45. Flights are economy class and may be indirect. The airline's Conditions of Carriage apply to all flights. Airline, flight route and dates of travel are subject to the promoter's absolute and final decision.
46. Individual supplier terms and conditions apply.
47. The Promoter, its partners, agents and suppliers make no representation as to the safety; conditions or other issues that may exist at any destination and the Winner should satisfy themselves of the suitability of the travel destination prior to departure. The Winner is advised to consult the website of the Australian Department of Foreign Affairs and Trade (www.dfat.gov.au) and make independent enquiries.
48. Entry details remain the property of the Promoter. The name of winners may be used for promotional purposes by the Promoter, unless a winner otherwise notifies the Promoter at the time of accepting their prize. Entrants consent to the Promoter using their personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes (including by disclosing their personal information to Permitz Group Pty Ltd who will hold and use such information only for the purposes of conducting the draws anticipated in 9 and/or 24. A copy of Permitz Group's privacy statement is available at <http://www.permitzgroup.com.au/Privacy.pdf>) and any applicable statutory authorities) and to conduct direct marketing activities. Without limiting the foregoing, entrants' personal information provided in connection with this promotion will be handled in accordance with the Promoter's Privacy Statement, a copy of which is available at <http://www.jbhifi.com.au/popups/privacystatement.html>
49. Authorised under: NSW Permit No. LTPS/19/33389. ACT Permit No. TP 19/03045. SA Licence No. T19/485.